Vendor Order Manager Quick-Start Guide

Logging into the Pubnet User Interface

- Test system: <u>https://sandbox.pubnet.org</u>
- Production/Live system: <u>https://www.pubnet.org</u>
- Click on the white "Login" link at the top right



- For the **Username**, enter your Mailbox ID, normally your SAN. Canadian partners should include "S" at the beginning of the ID.
- For the **Password**, enter your Mailbox ID's Password,
- Use the Forgot your password? An email will be sent to you to reset your Password.

Login to Pubnet	
Username	
Please enter your username	
Password	
Please enter your password	
	→) Login
Forgot your password?	

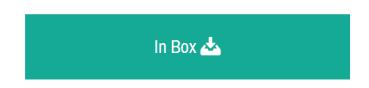
- The Tracking tool is the default view after logging in. It is used to track your successfully sent or received documents.
- Click the Order Manager icon.

😭 Home	i Information	Documentation	Order Manager	⇄ Tracking

Processing an Order

• Select the big button for In Box

X Order Manager



- To process an order, search for the Purchase Order in the IN Box.
- Inbox is searchable by one or more filters: PO#, Retailer SAN, Ship-To SAN, Date/Time ranges
- Also, filters available for the Purchase Order Status, using the check boxes
- Can show up to 100 results per page, which you might do for Printing.
- Search results are exportable as an Excel worksheet

			PO #			Ship To SAN#		
Please select		\sim				Please select		~
Date Type			Start Date/Time			End Date/Time		
Sent		×	06 / 01 / 2019	HH:MM	AM/PM	07 / 31 / 2020		HH:MM AM/PM
Ocument Type								
Please select		~						
Order Status			New Viewed	Acknowledged	complete	omplete		
0.0					. 0			-
Search Q	Reset Se	earch D						Export 🕹
□ 🖬 +	+ 6				1	234 🕨		25
Retailer 🗢	Doc Туре 🗢	Sent Date/Time 🗢	PO #	Order Status 🗢	Ship To 🗢	Bill To 🗢	ISA#/SNRF 🗢	
	Doc Type 🗢 PO	Sent Date/Time \$	PO # 01828-0001895	Order Status 🗢	Ship To 💠 8031010	Bill To 🗢	ISA#/SNRF \$	+ ^A + ^S
						Bill To 🗢		+ ^A + ^S + ^A + ^S
SRETAIL	PO	10/02/19 5:09 AM	01828-0001895	New	8031010	Bill To ≑	000044346	
SRETAIL	PO PO	10/02/19 5:09 AM 10/02/19 5:09 AM	01828-0001895 01335-0002835	New	8031010 8024413	Bill To ∳	000044346 000044346	+^ + ^s
 SRETAIL SRETAIL SRETAIL 	PO PO PO	10/02/19 5:09 AM 10/02/19 5:09 AM 10/02/19 5:09 AM	01828-0001895 01335-0002835 02094-0003811	New New New	8031010 8024413 8034982	Bill To 🗢	000044346 000044346 000044346	+ ^A + ^S + ^A + ^S + ^A + ^S
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SRETAIL SRETAIL SRETAIL SRETAIL SRETAIL SRETAIL	P0 P0 P0 P0 P0 P0	10/02/19 5:09 AM 10/02/19 5:09 AM 10/02/19 5:09 AM 10/02/19 5:09 AM 10/02/19 5:09 AM	01828-0001895 01335-0002835 02094-0003811 00769-0051280 01276-0012792	New New New New	8031010 8024413 8034982 1013661 8020752	Bill To 🜩	000044346 000044346 000044346 000044346 000044346	+ + + 5 + + 5 + + 5 + + 5 + + 5

- To print multiple documents at one time, select the documents in search results by clicking on their check boxes and select the Printer icon on left above the search results.
- To see the details of the document, click on the document's line in search results. The document can be printed using the printer icon in upper right.

▲ In Box SVENDOR

⇒ Purchase Order (850)

PO Number: APRF: Retailer: Order Date:		01828-0001895 850 SRETAIL 07/22/2019		nterchange Co Supplier:	ontrol No:		000044346 SVENDOR	
Acknowledge Cancellation Delayed Billin Ship To:	Date:	07/22/2019 Not Acknowledged 08/30/2019 10/20/2019	S	Order Status: Sales Requirer Back Order If O Bill To:		lot Yet Published	Viewed	
SAN: Address:	8031010 PELL CITY - 241 INTERI 4600 Valleydale Road Hoover, AL 35242	NAL SALES LOCATION 1828		SAN: Address:	8031010 PELL CITY - 2 4600 Valleydal Hoover, AL 35	le Road	ALES LOCATION 1828	
Do Not Ship I Service Leve Created: Sent: Retrieved: Related Trans	:	07/22/2019 Standard Service 10/02/2019 5:09 AM 10/02/2019 5:09 AM						
						Total Quanti	ty Ordered: 3	
			Delete Interch	nange 面	Redeliver C>	View Data 🗲	🔊 🛛 Download Data 🛓	Back 'O
	Line #	Product ID Title	Quantity	UOM	Net	Price	List Price Sales Requirements	
	1 97	781119148494 (EAN) 1119148499 (ISBN)	3	UN				

Creation of the response documents

- Creation of response documents is done using the + icons on the end of each Purchase Order (PO) lines. The PO's status will dictate what document type you can create and send and its "+letter" icon will be bold. The For example, if the PO's status is "New" or "Viewed," the +A icon (POA) will be bold and the +S and +I will not be bold.
 - A = Acknowledgement, i.e., Purchase Order Acknowledgment (POA)
 - S = Ship Notice
 - I = Invoice

General Instructions for creating documents

- The editable fields that can have information entered or changed have a white rectangular background. Those fields that are grayed out cannot have their information changed.
- Required fields are marked with asterisks which change to checkmarks when correct information is entered. Hovering on asterisk provides helpful information.
- Optional fields are shown with a checkmark on the end. Information can still be entered.

State/Provicial Tax:

Enter the State or Provicial Tax

• Fields with drop down menu of choices, click on arrowhead on the right, then click on choice.

₽

Shipping Carrier Code:		
Please select	*	\sim
Air		
Motor (Common Carrier)		
Mutually Defined	-	

• Date fields have calendar icons that can be used instead of typing in the date:

Shipp	ed:						
08 /	31/2	020					
<	Α	ugus	t 🕶 2	020	•	>	
Mon	Tue	Wed	Thu	Fri	Sat	Sun	* .
					1	2	
3	4	5	6	7	8	9	
10	11	12	13	14	15	16	*
17	18	19	20	21	22	23	
24	25	26	27	28	29	30	
31							

• If an invalid value is entered or required field is not complete, the field will be highlighted in red. Hovering over the triangle with the mouse will show what the issue is:

Only numbers are allowed
Weight
Kilogr

• If trying to "Send" a form with a required field(s) incomplete, the mouse pointer turns to a circle with a diagonal line:



Creating the Acknowledgement (POA)

- The Purchase Order Acknowledgement (POA) is required and must be sent for each Purchase Order (PO) received withing 24 business hours after the PO is retrieved.
- In the IN Box, search for the PO and click on the +A icon on the end of the PO line to open the Create POA form:

□	$\Box = \left[\begin{array}{c c} \blacksquare^{\bullet} \\ \blacksquare \end{array} \right] + \left[\begin{array}{c c} \blacksquare^{\bullet} \\ \blacksquare \end{array} \right] = \left[\begin{array}{c c} \blacksquare \\ \blacksquare \end{array} \right] = \left[\begin{array}{c c} \blacksquare \\ \blacksquare \\ \blacksquare \end{array} \right] = \left[\begin{array}{c c} \blacksquare \\ \blacksquare \\ \blacksquare \end{array} \right] = \left[\begin{array}{c c} \blacksquare \\ \blacksquare \\ \blacksquare \\ \blacksquare \end{array} \right] = \left[\begin{array}{c c} \blacksquare \\ \blacksquare \\ \blacksquare \\ \blacksquare \\ \blacksquare \end{array} \right] = \left[\begin{array}{c c} \blacksquare \\ \blacksquare $							25 🗸
Retailer 🗢	Doc Type 🗢	Sent Date/Time 🗢	PO #	Order Status 🗢	Ship To 🗢	Bill To 🗢	ISA#/SNRF 🗢	
SRETAIL	PO	10/02/19 5:09 AM	01233-0010534	New	1776630		000044346	++ ^s + ⁱ

- Information from the Purchase Order is used to prefill many of the fields in the Purchase Order Acknowledgement
- When "Create Acknowledgement" form opens, for each Line Item, the defaults related to quantities and statuses are:

- o Quantity Ordered is shown under "Quantity"
- Status (under "Ack Code Shipped") is "Item Accepted and Shipped"
- "Quantity Shipped" in the Quantity field to the left of the Status is the quantity ordered and is the same value as seen in "Quantity." The title of this Quantity field will change depending on the Status that is chosen.
- "Shipped:" will today's date.
- If Order can be shipped today for the quantity ordered for all the line items, then nothing needs to be changed on the form and the Send button can be clicked.

O Number: 01828-0001895 etailer: SRETAIL rder Date: 07/22/2019 cknowledged: Not Acknowledged ancellation Date: 08/30/2019 elayed Billing: 10/20/2019		0 S	upplier: Irder Status ales Requin ack Order If		SVENDOR Viewed Published		
hipping Instruct	ions						
hip To: AN: 8031010 Jdress: PELL CITY - 2 4600 Valleyda Hoover, AL 35 Do Not Ship Before:	le Road 242	ES LOCATION 1828 07/22/2019	S	ill To: AN: ddress:	8031010 PELL CITY - 241 INTERNA 4600 Valleydale Road Hoover, AL 35242	L SALES LOCATION 1828	
em Details					Total Qu	antity Ordered: 3 antity Shipped: 3 antity Not Shipped: 0	
Product ID:		Quantity:	Title:			Author:	
+ 9781119148494	EAN	3					
4440440400	IODN	Net Price:	List Price:			Discount %:	
1119148499	ISBN	Quantity Shipped:	9.95 Ack Code S	h in a sh	~	Enter Discount in percent	
		Quantity Snipped:	Ack Code S	nippea:		Shipped:	

- If one or more line items has some or all the Ordered Quantity backordered or cancelled, changes will need to be made to the line item(s) on the form. For each of these line items:
 - Select the appropriate Status from the "Ack Code..." drop down menu; 20 Statuses to select from

Note: The title for "Quantity..." field, "Ack Code..." and "Shipped"/Date field will change depending on the Status chosen. For a Backordered Status, the titles will be "Quantity Backordered" / "Ack Code Backordered" / "Backordered until:." For a Cancelled Status, the titles will be "Quantity Not Shipped" / "Ack Code Not Shipped" / "Canceled:"



- Adjust the quantity in this "Quantity..." field, if needed. This Quantity is the number having the Status in the "Ack Code..." field. Do not enter a zero in the "Quantity..." field.
- If the amount in the "Quantity..." field (left of Ack Code field) is less than the ordered quantity, another line containing a "Quantity Shipped," ACK code shipped," and "Shipped" (date) appears. Make the needed changes to this line item fields.

1 Product ID:		Quantity:		Title:			Author:		
+ 9781119148494	EAN	3							
		Net Price:		List Price:			Discount %:		
1119148499	ISBN	9.9500		9.95		~	Enter Discount in percent		~
		Quantity Not Shipped:		Ack Code Not Shipped:			Canceled:		_
		2	~	Cancelled: Not yet available	~	\sim	08 / 31 / 2020	~	
		Quantity Shipped:		Ack Code Shipped:			Shipped:		
		1	~	Item accepted and shipped	~	\checkmark	08 / 31 / 2020	~	i
									-
Send 🖂									

- When all line items have proper responses, click the Send button at the bottom left of the page.
- The "sent" POA will be displayed on the screen.

Creating the Advanced Shipping Notice (ASN)

- The Advanced Shipping Notice is optional (except for BookNet Canada) and is sent after the POA and before the Invoice. Confirm with Bookseller they can accept the ASN before creating/sending it.
- In the IN Box, search for the PO and click on the +S icon on the end of the PO line to open the

Create Advanced Shipping Notice form:

SRETAIL PO 10/02/19 5:09 AM 01828-0001895 Acknowledged 8031010 000044346 4	+ s	5		ł	ļ	
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• The Create Advanced Shipping Notice form will be displayed.

Create Advanced Shipping Notice

Order Information

Retailer:SRETAILOrder Date:07/22/201		/22/2019 /31/2020 11:38 PM /30/2019		Supplier: Order Status:		SVENDOR			
Shipping Instructions									
Shipped:		Shipping Carrier C	ode:			Shipping Carrier:			
08 / 31 / 2020	✓ 🛗	Please select		×	\sim	Please select		* 🗸	
Packaging Code:		Packaging Quantit	v:			Packaging Slip #:			
Please select	* 🗸	Enter the Packagi	-		*	Enter the Packagin	g Slip Number	*	
Gross Weight:		Weight Measureme	ent:			Bill of Lading #:			
Enter the Gross Weight	*	Please select		*	\checkmark	Enter the Bill of Lac	ling Number	*	
Ship To: SAN: 8031010 Address: PELL CITY - 241 INTER 4600 Valleydale Road Hoover, AL 35242	NAL SALES LOCATION	l 1828		Ship From: SAN: Company Name: Address #1: Address #2: Address #3: City/State/Zip: Country:	Comp Addre Addre City fo	e select any name for Shipping ss line 1 for Shipping ss line 2 for Shipping ss line 3 for Shipping r Shipping * y for Shipping Total Quantity in St	State/Province	* * * Zip/Pošl *	
1 Product ID: 9781119148494 EAI 1119148499 ISB Send ≥	Previous N 0	ly Shipped: Shipped:	Title: UOM: UN UOM: UN	Th	ich clic ne Carto	Autho k generates an on field will bec g all the genera	other Carton #. ome a drop down	✓ ✓ menu	

- Information from the POA is used to fill in some of the ASN fields.
- Required fields are marked with asterisks
- Carton numbers are automatically generated
- Multiple cartons are supported.
 - To generate additional Cartons/Numbers, click on the "+" in front of any Carton field. The Carton field will become a drop down menu field containing all the generated Carton numbers.
 - For each "Quantity Shipped" amount, select the Carton number from the Carton drop down menu.
- When all required fields have been filled and the items are listed under the correct Carton numbers, click the Send button. The "sent" ASN is displayed on the screen.
- After the Send button is clicked, Shipping Labels and Packing slips are generated and ready to print,

if requested. There will be one Shipping Label and one Packing Slip for each carton. To print these,

• On the "sent" ASN display, click on the "Print Shipping Documents" button

Delete Interchange 面	Print Shipping Documents 🖶	Redeliver C→	View Data 👁	Download Data 🚣	Back 🖒

 Two new tabs on the browser window are added; one for Packing Slips and one for Shipping Labels. One of the tabs will open showing the Print dialog box. Below is shows the Print dialog box for the Packing Slip(s). Finish the Print setup, select the appropriate printer and print the documents (packing slips). Close the window. The second tab will open with the Print dialog box for the other documents (here it will be the Shipping Labels). Finish the Print setup, select the appropriate printer (for shipping labels) and print the documents. Close the tab for shipping labels.

Packing Slip	Pubnet*				•	Print	1	sheet of pa
Shipment Number: Container number: APRF: Retailer: Ship To: SAN: 1677004	ASN-20180712152314 00881958071218112121 856 SRETAIL		61459 1/1 00000001 SVENDO			Destination	Canon MX87	'O series F
Address: Mosaic Bo 411 Berna Kelowna, I Shipped: Shipping Carrier: Packaging Slip #: Packaging:		Address: Bill of Lading #:	456456			Pages	All	
Line #	Product ID Title	Quantity	UOM	Quantity Shipped		Copies	1	
	9780439287197 (ILAN) 0439287197 (ISBN) 9781338067118 (EAN) 1338067117 (ISBN) 9781338215243 (EAN) 1338215248 (ISBN)		UN UN UN	1 1 2		Layout	Portrait	
						Color	Color	
					-			

• You will be returned to the tab containing Order Manager with the sent Advanced Shipping Notice open.

Creating the Invoice

- The Invoice is optional (except for BookNet Canada) and is sent after the Purchase Order Acknowledgement (POA) or Advanced Shipping Notice (ASN). Confirm with Bookseller they can accept the Invoice before creating/sending it.
- In the IN Box, search for the PO and click on the +I icon on the end of the PO line to open the Create

Invoice form:

	SRETAIL	PO	10/02/19 5:09 AM	01828-0001895	Acknowledged	8031010	000044346	+^++	F H	ł
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• The Create Invoice form will be displayed. (NOTE: had to substitute the Invoice for another PO)

🔒 Create Invoice						
Order Information						
PO Number: Retailer: Order Date:	4538279982 SRETAIL 12/13/2018		Supplier:		SVENDOR	
Acknowledged:	01/24/20196	5:22 AM	Order Status: Sales Requirements: Back Order If Out of S		Shipped	
Currency Party:	Seller		Currency:		Canadian Dollars	
Invoice Information Shipped:		Shipping Carrier Co	de:	Shipping C	Carrier:	
MM / DD / YYYY	✓ 🛗	Motor (Common Ca	rrier)	✓ Please se	lect	\sim
Goods and Services Tax (Total GST)		Invoice Number #:		Invoice Da	te:	
Enter the Tax for Goods and Services	✓	8000000		✓ 09 / 01 / 2	020	✓ iii
State/Provicial Tax:		Invoice Shipping Ta	x (only):	Packaging	Slip #:	
Enter the State or Provicial Tax	~	Enter the Invoice St	nipping Tax (only)	✓ 123123		~
Invoice Shipping and Handling Amo	int:	Terms Net Days:		Bill of Ladi	ing #:	
Enter the Invoice Shipping and Handl	ing Amount 🗸 🗸	Enter the Terms Net	t Days	✓ 456456		~
Invoice total:						
64.80						

Address Information

Ship To: SAN: Address:	1176420 Rideau 47 Rideau St., Ottawa, ON K			Bill To: SAN: Address:	1436007 Indigo Books 100 Alfred Kuehne Bivd, Bidg Brampton, ON L6T 4K4 Total Qua	#50 ntity in Invoice: 5	
1 Produc 97808	t ID: 373485920	EAN	Quantity: 1 Net Price:	Title: MALCOLMX ON AFRO List Price:	D-AMERICAN HIST	Author: Discount %:	
2022		Supplier #	9 Quantity Shipped:	15 Previously Invoiced: 0	~	40 Quantity Invoiced:	
2 Produc	t ID: 373487498	EAN	Quantity:	Title: FEBRUARY 1965 THE	FINAL SPEECHES	Author:	•
2022		Supplier #	Net Price: 16.2	List Price:	~	Discount %: 40	~
			Quantity Shipped: 1	Previously Invoiced: 0		Quantity Invoiced:	~

3 Prod	luct ID:		Quantity:	Title:		Author:
978	30873488778	EAN	1	COINTELPRO		
			Net Price:	List Price:		Discount %:
202	22	Supplier #	15	25	~	40 🗸
			Quantity Shipped:	Previously Invoiced:		Quantity Invoiced:
			1	0		1 🗸
4 Prod	luct ID:		Quantity:	Title:		Author:
978	30873489867	EAN	1	THOMAS SANKARA SPEAKS		
			Net Price:	List Price:		Discount %:
202	22	Supplier #	20.4	34	~	40 🗸
			Quantity Shipped:	Previously Invoiced:		Quantity Invoiced:
			1	0		1 🗸
5 Prod	luct ID:		Quantity:	Title:		Author:
978	31604880038	EAN	1	COMMUNIST MANIFESTO		
			Net Price:	List Price:		Discount %:
			4.2	7	~	40 🗸
			Quantity Shipped:	Previously Invoiced:		Quantity Invoiced:
			1	0		1 🗸
Se	end 🖂					

- Information from the POA or ASN is used to fill in some of the Invoice fields.
- Notice that all the editable fields have green check marks (means these fields have valid values). These fields can still be modified.
- Grayed out fields cannot be modified.
- Complete the form, click on the Send.